

SUPPLEMENTARY PRODUCT DISCLOSURE STATEMENT

This is a Supplementary Product Disclosure Statement (SPDS) issued by AAI Limited ABN 48 005 297 807 AFSL No. 230859 (AAI Limited). This SPDS was prepared on 24 November 2021.

This SPDS supplements the following Product Disclosure Statements (each a PDS):

- Shannons Motor Insurance Product Disclosure Statement prepared on 3/12/2020; and
- Shannons Home and Contents Insurance Product Disclosure Statement prepared on 3/12/2020,

and must be read together with the relevant PDS that you hold and any other SPDS we have given you or may give you for your PDS.

The purpose of this SPDS is to:

- update the 'Important information about us' statement to explain that Shannons is not independent, impartial or unbiased; and
- extend what is covered under 'Third party legal liability cover' in the Shannons Motor Insurance PDS.

CHANGES TO EACH PDS

1. On page 8 of the Shannons Motor Insurance PDS and page 7 of the Shannons Home and Contents Insurance PDS, the content under the heading 'Important information about us' is deleted and replaced with:

'IMPORTANT INFORMATION ABOUT US

This important information about us statement was completed on 24/11/2021.

Who are we?

Shannons Pty Limited ABN 91 099 692 636 (Shannons), authorised representative No. 239594. The contact details for Shannons are on the back cover of this PDS.

Who do we act for?

Shannons is an agent (acting under a binder) and authorised representative of AAI Limited ABN 48 005 297 807 (AAI Limited). AAI Limited holds Australian Financial Services Licence No. 230859. The contact details for AAI Limited are on the back cover.

AAI Limited has authorised this 'Important information about us' statement.

AAI Limited has prepared this PDS and is the insurer of the policies referred to under 'What financial services do we offer' that are arranged by Shannons. Shannons is a wholly owned subsidiary of AAI Limited and both are members of the Suncorp Group. As

AAI Limited is regulated by the Australian Prudential Regulation Authority (APRA) it is exempt from the requirement to hold professional indemnity insurance cover. AAI Limited as the insurer will receive the premiums paid for the policy.

Lack of Independence

Shannons is not independent, impartial or unbiased because we:

- are a wholly owned subsidiary of AAI Limited; and
- only provide advice in relation to Shannons branded general insurance policies issued by AAI Limited.

What financial services do we offer?

Shannons is authorised by, and acts on behalf of AAI Limited to issue insurance under a binder, to arrange, vary and cancel insurance, handle and settle claims and provide general and personal financial product advice in relation to Shannons branded general insurance policies issued by AAI Limited.

How are we paid for providing the financial services?

Shannons does not receive any commissions or benefits from AAI Limited for giving you advice or for the insurance policies it arranges. AAI Limited and other Suncorp Group companies provide Shannons with the resources it needs to provide the financial services, such as staff employed by the Suncorp Group of companies. In addition to their salary, staff may receive bonuses if they achieve their performance targets. You will not be charged an additional fee as a direct result of this.

How we will deal with a complaint

Shannons provides a complaint resolution process. For full details see the section in your PDS titled 'How to contact us with a complaint.'

2. On page 19 of the Shannons Motor Insurance PDS, in the section titled 'Third party legal liability cover', replace the wording under the heading 'What is covered' with the following:

'We will cover you or anyone you authorise to use your vehicle for legal liability for:

- death or bodily injury to other people; or
- loss or damage to someone else's property; resulting from an incident occurring in the period of insurance caused by the use of your vehicle.



This cover is extended to your employer, principal or business partner when they incur a legal liability because you were driving your vehicle in connection with your occupation.

Legal liability extends to cover liability in respect of:

- goods falling accidentally from your vehicle;
- the process of loading or unloading your vehicle;
- your motor vehicle or motorcycle whilst it is towing a trailer, caravan or mechanically disabled motor vehicle.

If we cover your legal liability under this section, we will cover your legal liability for the cost of cleaning up by emergency services after the incident involving your vehicle.

We will also cover associated legal costs for a claim that is covered. We need to first agree to pay the legal costs before they are covered.

Limit

The most we pay for all claims from any one incident for legal liability covered under your policy is **\$20 million**, including all associated legal costs.

Note: If we accept a claim under 'Third party legal liability cover', you cannot also claim under additional cover 'Third party property damage for caravans and trailers' for the same incident.'

WHO WE ARE

Insurance is issued by AAI Limited. Shannons Pty Limited ABN 91 099 692 636 (Shannons), is an authorised representative (No. 239594) of AAI Limited.

